



Using Zoom for Your Video Appointment

For best results, we recommend patients use a mobile phone for video appointments.



Look for ZOOM Cloud Meetings in the app store

Download the app by tapping GET for Apple iPhone or INSTALL for Android.



GO to IHAcars.com

Click the light green "video appointment" button (1), and then click on the icon to find your provider's video waiting room (2). You can then find your provider's specialty (e.g., primary care or cardiology) on the list, or you can search for your provider by first or last name.

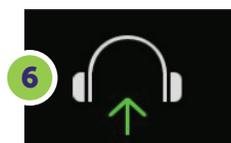
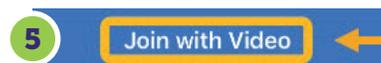
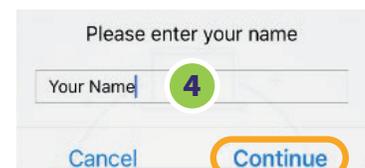
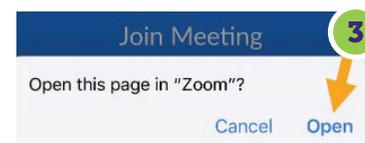


Click the link to join the Video Appointment

Select OPEN (3), and then enter your name and click CONTINUE (4).

Once you enter your name you will need to do the following:

- Zoom would Like to Access the Camera - Click OK
- Click **Join with Video** (5)
- Zoom Would Like to Access the Microphone - Click OK



You are now admitted to the Waiting Room

Once admitted, to hear others, please join audio - Click **Call using Internet Audio** (on iPhone) or **Call via device audio** (on Android). **Make sure your audio is on.** Touch or click on the image of the headphones or microphone. (6)

Our family *caring* for yours!